

Health Plan Contact List

| Organization | Primary Contact |
|---|---|
| The Corps Network The Corps Network is a national membership organization that provides various services to its member corps, including sponsorship of The Corps Network Health Plan. The Corps Network Health Plan complies with all AmeriCorps/CNCS requirements. Service organizations must be members in good standing with The Corps Network to be eligible for the program. | Lashauntya Moore, Member Services Coordinator Phone: 1-202-737-6272 ext. 104 Email: Imoore@corpsnetwork.org Website: www.corpsnetwork.org |
| <i>Willis Towers Watson</i> Willis Towers Watson, as the broker for The Corps Network, created the Health Plan in February of 1992. They provide ongoing management of the insurance program. Willis Towers Watson is also available for general questions and concerns from program administrators. | Julie Nelson, Associate Director Email: julie.nelson@willistowerswatson.com |
| CIGNA – Group Number 3338030 Cigna administers the medical/prescription drug coverage. That includes claims processing and customer service, as well as virtual ID cards. | Customer Service (Medical/Prescription) Phone: 1-800-244-6224 Website: <u>www.cigna.com</u> or: www.myCigna.com |
| CIGNA Provider Network The OAP network allows you to receive a higher benefit from the plan and reduce your out-of-pocket expenses for both medical and prescription drugs. Members can access high quality providers by looking for those with a "Tier 1" designation (when available). | Provider Lookup Phone: 1-800-244-6224 Online: www.myCigna.com or the myCigna app |
| <i>SMIC*</i> (<i>New on September 1, 2021</i>) Eligibility, billing, and premium collection are handled by SMIC. SMIC provides the enrollment portal for ongoing additions and terminations as well. | Jordan Nikolai, Account Manager Email: jordan.nikolai@amwins.com Phone: 1-715-303-6108 |
| *an Amwins company | |
| <i>CIGNA – Dental and Vision Coverage (optional)</i> CIGNA is the insurance company contracted to handle the dental/vision benefits available under The Corps Network Health Plan. They process the claims and provide customer service. | Customer Service/Claim Forms Dental - Phone: 1-800-244-6224 Vision – Phone: 1-877-478-7557 Website: www.myCigna.com |
| <u>Claims Address</u> The Corps Network Claims CIGNA – Dental/Vision Claims PO Box 182223 Chattanooga, TN 37422-7223 | |